



Ryland House, 44-48 Bristol Street, Birmingham B5 7AA Tel: 0121 685 8687 Fax: 0121 622 1343 www.birmingham-solihull-womensaid.org

2nd November 2012

Dear Sir/Madam,

RE: Reference for Michael Wongsam

Michael has worked with us over the past two years with regard to our management information requirements.

We first asked Michael to undertake a feasibility study into what our management information requirements were. He modelled our organisation information flow, set out our finance and time parameters, and looked at options for us regarding off the shelf or new build database systems.

We then engaged Michael to help us assess the different off the shelf and new build options; we had presentations and talked through the different options and what cost/benefit there would be with each option. Michael then developed a specification for a new build option which we tendered out. Michael won this tender and is now assisting us with developing our own bespoke management information system.

Throughout this process, we have found Michael to be thoughtful, considered and easy to work with. He has high levels of integrity and a disciplined approach to his work. He is able to deliver to deadlines.

Having judged Michael against other competitors, we have found him to be above the field. He is extremely knowledgeable about all aspects of IT work, and very experienced.

Though he is clearly an expert in his field, Michael is able to engage with those with limited IT knowledge – the majority of our staff – in a friendly manner, enabling them to understand the management information system and engage effectively with this work. I have enjoyed working with Michael.

Yours sincerely,

Nasheima Sheikh Assistant Chief Executive

> Charity Registration Number 1073926 Company Limited By Guarantee Number: 3/509538 Registered office: Ryland House, 44-48 Bristol Street, Birmingham B5 7AA